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### WHERE WE'VE BEEN (ACCOMPLISHMENTS)

SUCCESSFULLY NEGOTIATED A CHANGE IN REGULATIONS TO PERMIT AGENCY PAYMENT OF PRIVATE INSURANCE PROCEEDS WHERE CIRCUMSTANCES OF THE DEATH CANNOT BE REVEALED TO PRIVATE COMPANIES FOR COVER/SECURITY REASONS.

CHANGED GEHA BY-LAWS TO ALLOW RETIREES WHO REASSOCIATE WITH THE AGENCY AS CE'S OR IC'S THE OPTION OF PARTICIPATING IN GAP, SDD AND COMMERCIAL/MILITARY AIR [REDACTED]

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REVISED THE HEALTH INSURANCE AUDIT SHEET TO MAKE IT EASIER FOR THE POLICYHOLDER TO UNDERSTAND.

STAT HIRED [REDACTED] STUDY ASSOCIATION BENEFIT PLAN (ABP), BENEFITS & RATE STRUCTURE. RESULT WAS SUCCESSFUL NEGOTIATION OF INCREASED BENEFITS & REDUCED PREMIUMS FOR ABP MEMBERS.

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INSURANCE OPERATIONS DIVISION (CON'T)

- \* BEGAN A \$1.3 MILLION INSURANCE AUTOMATION PROGRAM TO INCREASE OUR RESPONSIVENESS TO EMPLOYEES, WHILE EXPANDING THE PROGRAMS & BENEFITS.
- ) RECEIVED AND PROCESSED 1,022 OPEN SEASON ACTIONS RESULTING IN A NET GAIN OF 187 NEW MEMBERS FOR THE ABP.
- \* DOUBLED GROUP ACCIDENT PLAN (FORMERLY FLIGHT & ACCIDENT PLAN) BASIC COVERAGE TO \$200,000, AND WAR SUPPLEMENT COVERAGE TO \$100,000.
- ) A VIDEO TAPE WAS PREPARED ON OPEN SEASON, FEDERAL EMPLOYEE HEALTH BENEFIT PLAN (FEHBP), AND RATES & BENEFIT CHANGES FOR ABP.
- \* SUCCESSFULLY NEGOTIATED WITH OPM A SPECIAL FEHBP ENROLLMENT OPTION TO ALLOW INDIVIDUALS REMOVED FROM COVER TO IMMEDIATELY SELECT ANOTHER HEALTH PLAN.

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### WHERE WE ARE GOING

\* WE ARE SEEKING INTERNAL AND CONGRESSIONAL APPROVAL TO PAY THE CHARGES EMPLOYEES MUST PAY FOR OUTPATIENT VISITS TO MILITARY HOSPITALS OVERSEAS.

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\*) \* WE ARE ALSO SEEKING APPROVAL TO ALLOW [REDACTED] TO HAVE COVERAGE UNDER THE OVERSEAS MEDICAL PROGRAM.

\*) FLEXIBLE BENEFITS HEALTH INSURANCE PLAN.

\*) PUBLIC NEGOTIATIONS: TO INCREASE COVERAGE AND LOWER PREMIUMS.

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